



### **Care and Maintenance**

Riviera floors are coated with a UV cured oil. Not all UV oil floors are the same and may require different maintenance procedures. The cleaning/maintenance recommended for one finish may damage a floor coated with another type of finish. Before cleaning your floor, confirm what type of coating it has and what the manufacturer recommends.

These instructions apply only to flooring coated with Riviera's UV oil.

#### **GENERAL CARE**

- Hardwood flooring should be one of the last items installed in a project. Prior to final cleanup and turnover to the owner in order to protect the floors while other trades are finishing their work, use a breathable protective covering such as PVC paper with a thicker cardboard overtop, especially in higher traffic areas. Do not use red rosin paper as it may discolor the finish. Also, do not use polyfilm or other non-breathing coverings as they can cause damage from humidity buildup. Thoroughly clean/vacuum using a raised beater or suction type, both with rubber wheels to ensure the floor before laying the covering to ensure that no debris is trapped underneath. Tape pieces of protective covering together but do not tape covering to the wood flooring as tape adhesive can react to the finish or leave a residue.
- Use walk-off or high quality mats at all entrances to collect dirt and debris that could damage, dull, or scratch the flooring finish. Apply felt floor protectors on ALL furniture legs and inspect regularly.
- Be aware that certain footwear may damage the floor with high pressure points on the surface. Stilettos and cleats can damage even the hardest floors and finishes.
- Pet claws should be properly trimmed and filed to minimize indentation. All wood floors will indent to some extent with sharp claws.
- Boots and shoes that may have pebbles lodged in the soles should be removed prior to entering.
- Sweep or vacuum frequently using a raised beater or suction type vacuum with rubber wheels. Most damage to wood floor finishes is caused by debris that is walked on or slid from furniture movement.
- All mats and rugs should be cleaned on a regular basis. They should also be moved periodically to allow natural color changes caused by light to occur evenly in all areas. UV sunlight will change the color of different species to different degrees.
- Rugs left down for a substantial amount of time may cause color change when compared to the rest of the floor.
- NEVER wet mop your floor and always clean up spills and standing water as soon as possible. Excessive moisture in floors will damage your floor and void the warranty.

- With UV oil-finished floors, water left on for prolonged periods may cause water spotting. With water or any other cleaning agent, be sure to thoroughly ring out the applicator or mop prior to applying it to the floor. A damp mop is fine as long as the moisture is limited to an amount that will evaporate almost immediately. Moisture that is allowed to seep into the seams between the planks may cause damage to your flooring.
- Relative humidity should be maintained between 35%-55% to minimize expansion and contraction of your floor.

#### **CLEANING DOS & DON'TS**

- After installation wait 15 days before cleaning to allow your floor to completely conform to its new environment.
- For regular cleaning, mop with Riviera Soap. This soap is a concentrate that is mixed with water. It not only cleans, but it also helps keep the floor nourished and better protected by leaving a thin layer of rejuvenating, sealing oils. Keeping your floor clean will extend the time before re-oiling becomes necessary and will help prevent against staining and water-spotting. Using cleaners too often can create unevenness or a haze to your floor.
- When cleaning, use the microfiber mop intended for Riviera Flooring. Use a second rinse bucket of clean water to remove dirt from the mop before re-soaking it in the cleaning solution. Remember not to saturate flooring as this will damage your Riviera floors. Also, change the rinse bucket water frequently.
- For convenient spot cleaning, use Riviera Soap on a damp cloth. Remember Riviera Soap comes in a concentrate which will need to be pre-mixed with water for immediate use.
- For more difficult stains, use a higher concentrate of Riviera Soap. Test in a concealed area to make sure this concentration will not damage floor. If a mop or rag does not remove the spot, trying scrubbing gently with a 3M 4100 Super Polish White Pad. Test in concealed area to make sure this concentrate ratio and pad will not damage floor.
- Proper cleaning of the floor throughout the year with Riviera Soap will introduce a small amount of oil to freshen the finish and extend the time before re-oiling becomes necessary. If water is not beading on the floor or the floor seems to scuff easily then a maintenance coat is needed. If the finish is getting hazy, you may need to reduce the frequency of cleaning with Riviera Soap.
- Sweep or vacuum frequently using a raised beater bar or suction type vacuum with rubber wheels. UV oil finishes soak into the wood and are hardened from above protecting from within and from above. The natural wood texture is felt at the surface. Debris left on the floor can get ground into the grain by foot traffic and become more difficult to remove.
- Never use ammonia, vinegar, petroleum-based cleaners, wax, polish, household dust treatment chemicals, abrasive cleaners, scrubbing pads, furniture cleaners, or any other non-Riviera brand product to clean your UV Oil-finished floor.
- Never use steam cleaners or any other cleaning machines that force moisture down into your Riviera floors. The use of artificial or mechanical steam cleaners will damage Riviera floors and void any warranty.

#### **COMMERCIAL SPACES**

- For commercial floors that require frequent cleaning, use Riviera Soap as well as a warm, damp micro fiber mop. It is highly recommended to use a commercial wood flooring vacuum daily to clean any debris off your Riviera flooring.
- Riviera Floors come prefinished from the factory and are ready for domestic areas. For floors installed in commercial areas, Riviera recommends an additional coat after installation is complete to help provide an extra layer of protection for your new floor.
- Commercial Riviera floors will need a maintenance coat sooner than a residential application; this time frame depends on the amount of traffic your Riviera floor sees.

## **MAINTAINING WITH TOUCH-UP OIL**

- After a period of time, your Riviera floor may look slightly worn and need some Riviera touch-up oil. Light scratches and scuffs are best repaired with Riviera Touch-Up Oil.
- Before applying Riviera Touch-Up Oil, clean your floor with Riviera Soap and allow to completely dry. Using touch-up oil before the floor is dry will prevent the proper adhesion of the touch-up oil.
- When using Riviera Touch-Up Oil, apply a thin even layer with the wood grain using a scotched pad or hand brush. Leave oil on to absorb for a brief time, then remove excess thoroughly with a cotton cloth and allow remaining layer to dry for at least 8-10 hours. Ensure good ventilation and maintain room temperature above 65 degrees.
- A second coat may be needed to diminish the appearance of wear on heavy traffic areas following steps of the first coat.

Riviera Hardwoods  
6227 136<sup>th</sup> Ave.  
Holland, MI 49424